



CLL2 Hire Agreement. Motorhome/campers 2024 Season

Terms & Conditions

We strive to deliver a high-quality service with the aim for your Motorhome to be ready, fully equip[ed] and clean for your collection. Reading, understanding and applying these Terms and Conditions will minimise distress if unforeseen incidents occur and provide consideration for the next hirer and form a contract between you and the hirer and CLL2 the provider, only sign this contract if you agree to be bound by the terms and conditions below.

1. Driver

All Drivers must be between the ages of 25 and 79. All drivers must have held a Full UK licence for a minimum of 2 years (and have the C1 category on their licence for the Fiat Imala Motorhome) with no more than 6 points. We will also need to undertake a DVLA check of your licence. To enable us to do this, at the time of booking we will require either a DVLA check code or your national insurance number, driving licence and Postcode.

2. Insurance

Comprehensive insurance is provided for one driver as part of the hire agreement and whilst travelling within the UK. There is a £1000 excess which must be paid by the hirer following any incident where an insurance claim is made. Unfortunately, we are unable to offer motorhomes for travel outside of England, Scotland and Wales. This insurance cover does not include cover for personal belongings. We recommend arranging separate travel, holiday and personal belonging cover for the duration of your holiday.

3. Documents Required

On arrival at the CLL2 Showroom you will be asked to show your motorhome hire confirmation email or booking form , driver licence(s) of any party who will be driving plus proof of address i.e., utility bill or bank statement showing your address, dated within the last 90 days. Unfortunately, mobile phone or water bills are not an acceptable proof of address.

4. Booking Procedure and Payment

An initial deposit of £250 is required which is non-refundable and must be paid at the time of booking. The balance of your hire money is due for payment 6 weeks prior to the start date of your hire, or at the time of booking if you book less than 6 weeks for the start date of your hire which will be confirmed by email. The Security deposit of £1000 is payable on collection of the motorhome. These terms and conditions (including the cancellation policy) become binding at the time of booking. Provided that these terms and conditions have been provided to you they are binding on you whether or not they have been signed by you. CLL2 will not hire any motorhome on any other terms and conditions. Payment is by Debit Cards, Bank Transfers or Credit Cards.

5. Security/Damage Deposit

A Security deposit of £1000 is payable when you collect the motorhome and is taken to cover any damage to the motorhome or damage/breakages of the equipment. Once the motorhome is returned it will be checked over and deemed to be in a satisfactory condition as agreed.

le. In the same condition as recorded on collection this is complete and undamaged, clean and tidy on the inside, including all cooking appliances with the toilet empty and the fuel tank replenished.

The deposit will be refunded within 48 hours- please be aware it can take a number of days to show back in your bank account or credited to your card. We reserve the right to deduct any amount which we determine to be due from the security deposit and our opinion as to what is due is binding except in the case of manifest error. Please note that this security deposit is NOT a holding deposit and must be cleared funds before the hirer can collect the vehicle for hire. The deposit can be paid by credit card or debit card on the day of collection.

6. Damage and Cleanliness

Motorhome parts are not immediately available 'off the shelf'. It would therefore be appreciated, if damage is sustained, that you inform us immediately to enable us to act prior to your return (accidents happen). Whilst we make no charge for occasional small items broken, please inform us to enable a replacement for the next hirer.

A charge of £50 will be imposed for a dirty or unemptied toilet. Equally, assessment will be made re stained carpets or upholstery and charged as appropriate/necessary.

7. Motorhome Hire cancellation charges

More than 6 weeks Before- Booking deposit will be lost. 6 weeks- 2 weeks - 50% of total hire charges will be lost. 2 weeks- no show- 100% of total hire charges will be lost.

CI2 cannot postpone or transfer money from one motorhome hire to another. CI2 reserves the right to amend our cancellation policy for certain events.

8. Vehicle collection

Please allow at least 1 hour for the handover of the vehicle. We want you to enjoy your holiday to the full- time spent in familiarisation with your new 'Holiday Home' will help to ensure that you get the maximum benefit from your hire, you are advised to check the vehicle thoroughly before leaving our premises and signing the agreement. One customer vehicle can be left at our premises inside our locked yard although CI2 accepts no responsibility for damage that might occur.

9. Vehicle Returns

Late returns can have a significant impact on the next hire. All vehicles must be returned by 10am on the final day of your hire period (unless otherwise agreed). If you fail to meet the return time you will be liable to an extra charge of £50 per hour. Upon return we will check the vehicle for damage, cleanliness, etc including the condition of the tyres, windscreen which are not included in the Company's insurance cover and any damage to the motorhome or 3rd party or 3rd party personal injuries.

10. Breakdown

Our vehicles are maintained in accordance with the manufacturers instructions. If you break down, please ring the Breakdown recovery service on 01603 216366 and inform CLL2 as soon as possible.

11. Smoking

Smoking inside the vehicle (in the cab or living area) is strictly prohibited. Failure to comply with this will result in the forfeit of the security deposit.

12. Pets

All our vehicles are pet friendly for a maximum of 2 dogs. It is the responsibility of the hirer to make sure that any damage caused or additional mess is rectified before the vehicle is returned.

13. Seatbelts

Our motorhomes are fitted with three-point seatbelts. These are to be worn at all times when the vehicle is in motion. Appropriate car seats must be used for children in accordance with the law. It is the responsibility of the hirer to fit any child seats themselves. CLL2 Ltd take no responsibility for any ill fitted child restraint or seat belts not being worn

14. Campsite bookings

It is the responsibility of the hirer to pre-book and confirm all caravan and campsites they intend to stay at during the holiday. CLL2 take no responsibility for any bookings or cancellations at caravan or campsites. CLL2 will not accept any claims or requests for any loss of bookings due to events beyond our control as detailed in section 18, or as a result of hire cancellation.

15. Fuel, oil, gas and consumables

The Vehicle is supplied with a full tank of fuel and should be returned in the same manner. If the fuel tank is not showing as full on return then it will be refuelled and the cost of the fuel plus admin fee of £50 will be charged. The motorhome will be supplied with 6kg gas

cylinders, if more gas is required this is the responsibility of the hirer. In any event cylinders supplied must be returned with the vehicle.

16. Mileage

A mileage allowance is set at 1000 miles per week, each mile in excess of this will be charged out at 35p per mile.

17. Accidents

In the event of an accident the safety of the hirer and their party is paramount. Emergency services should be called first if necessary and the accident dealt with in the necessary manner. Only after everyone involved in the accident is safe should the hirer contact the company if necessary and then try to minimise loss to the company if it is safe to do so. Regardless of how minor the accident may seem, full details of anyone involved needs to be noted. This is the responsibility of the hirer. If the accident is of a serious nature, causing any damage to the vehicle, another vehicle or third party, then the company must be informed. You are provided with a first aid kit, a fire extinguisher and a fire blanket. Please do inform us of any use of these items so that we can replace them. Failure to do so may cause hazard for future hirers.

18. Events beyond our control

Unfortunately, events beyond our control occasionally affect bookings. When reference is made to such events in these Terms and conditions of Hire, this means any event(s) or circumstance(s) which we could not, even with all due care, foresee or avoid. CLL2 Ltd cannot accept responsibility or pay any compensation, costs or expenses where the performance of your contract with us is prevented or affected or you otherwise suffer any loss or damage as a result of events beyond our control. This includes any delays to and/or restrictions to your hire to which you may be subject. However, if your booking has to be cancelled as a result, we will offer you a choice of an alternative vehicle (if available) or refund as described above. The offer of an alternative vehicle or refund shall be an exclusive remedy in respect of any loss, costs or expenses caused by events beyond our control.

19. Suitable Persons

We have the right to refuse hire to or hand over a vehicle to any person who, in our reasonable opinion, is not suitable to take charge. In such cases, no refund of the hire charge will be made by CLL2 Ltd. who will have no further liability.

20. Your responsibility

You are responsible for the security of the vehicle at all times during the hire period. You must not drive the vehicle 'Off Road' other than for reasonable access to a campsite. Should you become stuck at any time while 'Off Road' you will be responsible for any recovery cost. The breakdown cover is for roadside assistance only.

If your motor home has a bed that raises/lowers. Please ensure that you remove all bedding, personal items etc before raising the bed. If not, the bed will not be securely locked in the raised position and may cause injury.

You are responsible for all fines and other legal charges, including but not limited to parking fines, toll fees, speeding fines, the full cost of any fees associated with the vehicle being impounded and any on the spot fines.

The motorhome must remain locked when you are not in it. You are responsible for all the keys that belong to the vehicle. Lost keys are expensive and are not included as part of the breakdown service. You will be responsible for the full cost of the replacement keys and replacement locks if required. You will also be liable for the full cost of repairing any damage caused by forced entry of the vehicle.

You must not sell, rent lend or dispose of the vehicle or any of its parts, you must not give anyone legal rights over the vehicle

At the time of handover the vehicle will be documented roadworthy condition. You must maintain the vehicle in a roadworthy condition at all times. You must report any fault in or on the vehicle as soon as possible to us, allowing us reasonable time to locate parts and make any necessary repairs.

You must make sure that you use the correct fuel. Using the wrong fuel is not covered by breakdown service and you will be liable for the full cost of any remedial repairs required as a result of using the wrong fuel.

The hirer shall be responsible for any damage resulting from any accident. Damage to the windscreen, tyres are the responsibility of the hirer. You are required to check the condition of the tyres and engine fluid levels on a daily basis whilst you have the motorhome on hire. Before you vacate the vehicle you must check that you have not left any personal belongings in the vehicle. CLL2Ltd. Is not responsible for any personal belongings left in the vehicle and is hereby authorised to dispose of the same after the end of the hire.

21. Vehicle ownership

The vehicle remains the property of CLL2 ltd at all times, and we may repossess the vehicle at any time without notice if you are in breach of this agreement.

22. Extra Charges

Toilet cassette not emptied- £50

Any cooking appliance or equipment found to be unclean- £50

Fuel tank Re-filled- £50 plus cost of fuel. A receipt will be available on request.

Valet penalty if returned in unsuitable condition- £150

23. General Data Protection Regulations (GDPR)

The information that you have provided to CLL2 ltd will be used to fulfil this contract placed with us. We will not pass this information onto any other organisation outside this company other than our insurer, our insurance broker or if required to, by law. For insurance and security purposes, a GPS tracking device is fitted to the motorhome.

24. Governing Law

This agreement is subject by the laws of England and Wales. Any disputes not resolved by mutual agreement may only be settled in the courts of this jurisdiction.

25. Severance

If any provision or part- provision of this agreement is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible , the relevant provision or part provision shall be deemed deleted. Any modification to or deletion of a provision or part provision under this clause shall not affect the validity and enforceability of the rest of this agreement.

26. Entire agreement

The parties agree that the agreement constitutes the entire agreement between them and supersedes all previous drafts, agreements and understanding between them whether oral or written.

I confirm that I have read and understood the above terms and conditions and agree to be legally bound by them.

Signature:

Name:

Date:

Vehicle:

Dates of Hire:

Signature from CII2 Ltd:

Date: